

**S**trengthening **L**aboratory **M**anagement **T**oward **A**ccreditation

# Introduction

**Key Message ...**

**Labs are vital.**

**Desired Outcome**

**Continuously  
improving the quality  
of patient care  
delivered by the  
laboratory**

**Key Message ...**

**Labs are vital.**

**Desired Outcome**

**Broad based, lasting,  
transformational  
results!**

# Activity: Envision Your Dream Lab

## Purpose

To envision the ideal laboratory  
...  
the laboratory where you would  
like to work, be treated, or have  
your family treated

## What will you need?

Your imagination

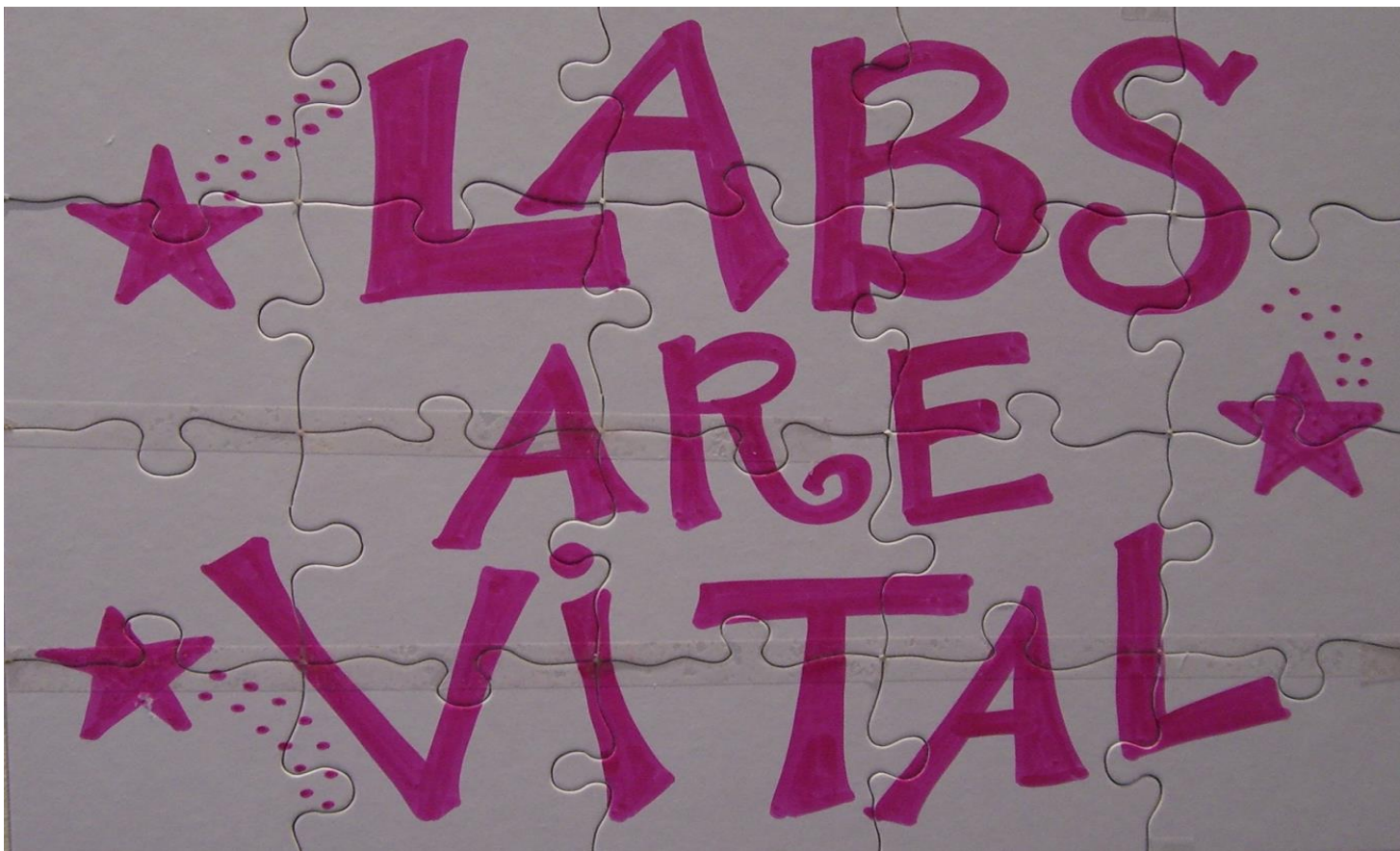
## What will you do?

- Describe your dream lab:
  - How would it look?
  - What sounds would you hear?
  - How would it feel to work there?
  - How would your ideal day unfold?
  - What tasks would you accomplish?
  - How would your patients feel?



2 minutes

# “My Lab” ...



# Activity: “My Lab” ... Messages

## Purpose

To begin to create the desired dream lab, defined goals must be set. By putting together the pieces of the jigsaw puzzles, you will identify the positive outcomes or goals associated with all the key work areas in the framework.

## What will you need?

Puzzle set (one per group)

## What will you do?

- Divide participants into 11 groups.
- Within your group, piece together the puzzle to reveal a goal that you will attain in your laboratory.



15 minutes

# The Laboratory Management Framework and “My Lab” ... Messages

Productivity Management	My lab... Delivers service smoothly and efficiently
Work Area Management	My lab... Is a clean, safe, and functional work environment
Inventory Management	My lab... Monitors inventory
Procurement of Supplies and Reagents	My lab... Maintains adequate supplies and reagents
Routine / Preventive Maintenance of Equipment	My lab... Maintains equipment to provide uninterrupted service

# The Laboratory Management Framework & “My lab” ... Messages

Quality Assurance	My lab... Assures accurate and reliable testing processes
Specimen Collection and Processing	My lab... Collects and cares for specimens properly
Laboratory Testing and Validation	My lab... Provides accurate, reliable, and validated test results
Test Result Reporting	My lab... Reports test results in a timely manner to promote client satisfaction
Documents and Records Management	My lab... Maintains documents and records



# Laboratory Management Training Expectations

- Motivated laboratory professionals who are interested in implementing good laboratory practices.
- Attendance and full participation in all sessions will be required.
- Nightly homework assignments are integral to full participation in the course.

# Laboratory Management Training Expectations

- Upon returning to work, participant will facilitate:
  - Implementation of the checklist items for laboratory operations.
  - Completion of improvement projects.
  - Sharing of training tools with laboratory colleagues.

Let's improve our laboratories!

**LABS ARE VITAL FOR PATIENT CARE**