Navigating the SLMTA 3 e-learning website
1. Go to SLMTA 3 e-learning website (link) - recommended browsers: Google Chrome, Microsoft Edge or Mozilla Firefox
2. Go to the Table of Contents for the course
3. Click the Launch button to go to the module of your choice
Go to the section of your choice and click “>” to expand and see the list of activities under the section.

Section 1.2

There are 4 activities in Section 1.2:

- 1.2.1 - Process Mapping
- 1.2.2 - Using the Model for Improvement
- 1.2.3 - Managing Performance
- 1.2.4 - Creating a Management Calendar
This activity has 3 videos

Activity Overview

Resources

Overview

PurposE:
The balanced scorecard, a performance management tool, provides a snapshot of laboratory functions by presenting key quality indicators in an easy-to-read format.
In the Resource tab, you will find all the downloadable documents (homework, worksheets, tools and job aids) related to this activity.
Accessing the password-protected section of the website (Class Login)
Class Login is located at the bottom of the course website homepage

Step 1 - Type in your email address and password

Step 2 - Type the number shown in the image